

The Professional Touch

First Quarter 2021

GET READY FOR THE FUTURE WITH AN ETPCU SCHOLARSHIP

East Texas Professional Credit Union has awarded a total of \$399,000 in college scholarships since the implementation of our scholarship program in 2001. In 2020, scholarships were awarded to 15 deserving graduates from high schools within our field of membership. These scholarships are awarded in two separate categories each year:

ETPCU McLaughlin Scholarship - \$2,000

(for those who wish to pursue an education degree)

ETPCU Presidential Scholarship - \$1,000

(for those who wish to pursue a degree in any field)

**APPLICATION
DEADLINE
MARCH 1, 2021**

*The applicant, or an immediate family member, must have a Credit Union account in good standing to qualify for either scholarship. (An immediate family member is defined as a parent, grandparent, brother or sister.) Scholarship eligibility extends to any graduating senior within the following counties: Anderson, Angelina, Camp, Northern Cherokee, Gregg, Harrison, Henderson, Marion, Nacogdoches, Panola, Rusk, Smith, Upshur. Also, included are schools in Daingerfield in Morris County, and Hughes Springs and Avinger in Cass County, are eligible.

Applications are available online at etpcu.org. They may also be picked up at the counselor's office at any high school within our field of membership, or at any East Texas Professional Credit Union office location.*



903.323.0230 ★ 800.256.5009 ★ etpcu.org

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EMPLOYEE OF THE YEAR

Vicki Walker has been recognized by East Texas Professional Credit Union as Employee of the Year for 2020. Vicki is an AVP Loan Officer II and has served East Texas Professional Credit Union for 30 years. Vicki opens new accounts, and is always willing to help our members that come in the Spring Hill branch with all of their financial needs. She also assists with maintenance on accounts, and processes and approves loans. She was nominated and selected by fellow employees for her outstanding loan production this year. Vicki is a fantastic loan officer and does a great job helping our members with all of their loan needs. She continues to excel in her position while giving great member service. Congratulations, Vicki!



Vicki Walker
Employee of the Year

REMINDERS

Notice to Members

Pursuant to Texas Credit Union Department Rule 91.315, documents relating to East Texas Professional Credit Union's finances and management are available at www.etpcu.org or by contacting East Texas Professional Credit Union Senior Management at 903.323.0230.

Update Contact Information

With the beginning of the new year, we ask that you check your accounts for current information. Please make sure that your address, email address, phone numbers, joint owner and beneficiary information is updated with correct data.

Holiday Hours

East Texas Professional Credit Union will observe the following upcoming holidays:

Martin Luther King, Jr. Day

Monday, January 18, 2021

Lobby & Drive Thru Open

409 E. Loop 281; Longview

Lobby Hours: 9 a.m. to 5 p.m.

Drive Thru Hours: 8 a.m. to 5 p.m.

All Other Offices Closed

Presidents' Day

Monday, February 15, 2021

Lobby & Drive Thru Open

409 E. Loop 281; Longview

Lobby Hours: 9 a.m. to 5 p.m.

Drive Thru Hours: 8 a.m. to 5 p.m.

All Other Offices Closed

INSTAGRAM RELAUNCH



In order to reach more people, and to further engage and communicate with our members we relaunched our Instagram with our Countdown to Christmas campaign! We are excited to use this platform as an additional avenue to share our services, market our brand, and increase our member engagement and interest.

REMINDERS

Annual Membership Meeting Scheduled For April

East Texas Professional Credit Union's annual membership meeting will be held at the Holiday Inn located at 300 Tuttle Circle, Longview, TX 75605 on April 17, 2021 beginning at 2 p.m. Please join us to learn about your Credit Union's growth, success and plans for the future. Refreshments will be served and a drawing for cash prizes will be held following the business portion of the meeting. We look forward to seeing you at this important event.

Free Shred Day

ETPCU will host a free shred day for members on Friday, April 23 from 9 a.m. to 5 p.m. at our Longview office located at 409 E. Loop 281. ETPCU employees will shred up to 10 pounds of personal or business documents per member. The free shredding event is designed to foster identity theft prevention by securely destroying paper documents such as checks, tax information and ATM receipts that contain personal information.

Project F.I.T. Class Schedule

Financial Independence Training
For Members Age 12-22

January 28, 2021

February 25, 2021

March 25, 2021

Call to reserve a spot
903.323.0230 ★ 800.256.5009

Privacy Notice

East Texas Professional Credit Union's Privacy Notice is available for review at <https://www.etpcu.org/privacy.htm>.

The notice was last revised June 2012. To request a printed copy via mail, please call 903.323.0230 or 800.256.5009.

A TEXAS ORIGINAL



HELPING YOU FEEL MORE AT

Whether you are planning on building your dream home or remodeling a home to make it yours, East Texas Professional Credit Union can help make it possible.



1925 W. Panola ★ Carthage
800.256.5009 ★ etpcu.org ★ 903.631.0280
Federally insured by NCUA

Home

★	★	★
INTERIM CONSTRUCTION*	HOME EQUITY/ HOME IMPROVEMENT*	FIVE YEAR ADJUSTABLE RATE MORTGAGE (ARM)*†
3.50% APR UP TO 12 MONTHS	3.375% APR AS LOW AS	3.50% APR

*ETPCU membership required. Rates subject to change without notice. All loans subject to ETPCU's normal credit guidelines. Interest rates may vary based on credit score.

† Rate fixed for 60 months. Annual adjustment cap is 2% after 60 months. Maximum adjustment for the life of the loan is 4.25%. Visit ETPCU for details.



NOW OFFERING

VIRTUAL F.I.T. CLASS FOR AGES 12-22

LOCATED AT THE HENDERSON BRANCH
723 E. MAIN ST. HENDERSON, TX 75652

HOW CAN YOU BENEFIT FROM F.I.T.?

F. I. T. CHECKING*	F. I. T. TERM SHARE CERTIFICATE**	F. I. T. FIRST TIME AUTO LOAN PROGRAM**	F. I. T. MICRO LOAN PROGRAM**	F. I. T. SAVINGS*
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TO REGISTER FOR CLASS PLEASE CONTACT JENNIFER BURRIS 903.323.1213 OR JENNIFERB@ETPCU.ORG

* Members 17 and younger must have a parent or legal guardian joint on all accounts. ** Requires active ETPCU savings and checking accounts. Financial literacy course completion required (Realty 101 or equivalent). Term Share Certificate Rate subject to change without notice. Other restrictions apply. Visit ETPCU for details. † Offer valid for new accounts only. One complimentary instant issue card per new account.

EMPLOYEE ANNUAL AWARDS



Brittany Bolton
Outstanding Team Spirit



Titus Washington
Outstanding Productivity



Rachelle Smith
Outstanding Member Service



Shelby Bell
Outstanding Supervisor



Jessica Alford
Outstanding Branch Employee



Chelsie Smith
Outstanding Achievement



Vicki Walker
MVP



Peyton Carter
Rookie of the Year

Outstanding Team Spirit Award:
An individual who relates and encourages his/her fellow employee.
An overall cheerleader for the Credit Union.

Outstanding Productivity Award:
An individual who excels in the quantity as well as the quality of their everyday workings.

Outstanding Member Service Award:
An individual who has demonstrated the ability to serve and assist our members in the BEST possible manner.

Outstanding Supervisor:
A supervisor that cultivates and maintains excellent member service and employee relationships, excels in their day-to-day management tasks and works continually to cultivate fellow employees into future Credit Union leaders.

Outstanding Branch Employee:
A branch employee that is able to assist in all areas of branch

operations as well as achieving a superstar status with our membership and fellow employees.

Outstanding Achievement Award:
An employee that has been able to accomplish a goal(s) while excelling at achieving the goal and creating distinguished results.

MVP:
An individual who has excelled, by going above and beyond, in all areas of the Credit Union. Not only is this individual a hard worker, but they are someone who continues to "WOW" everyone on a daily basis. Someone who is always on time, thorough and willing to go the extra mile for our members while encouraging fellow employees to do the same.

Rookie of the Year:
An employee that has entered into the credit union arena within the past twelve months, and has demonstrated a true ability to grasp and to pass on the credit union philosophy to members and employees alike.



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