

The Professional Touch

First Quarter 2019

CHANGING LIVES Through the Gift of Education

East Texas Professional Credit Union has awarded a total of \$359,000 in college scholarships since the implementation of our scholarship program in 2001. In 2018, scholarships were awarded to 15 deserving graduates from area public high schools within our field of membership. The scholarships were awarded in two separate categories:

McLauchlin Scholarship - \$2,000

(for those who wish to pursue a degree in education)

Presidential Scholarship - \$1,000

(for those who wish to pursue a degree in any field)

*The student, or an immediate family member, must have a Credit Union account in good standing to qualify for either scholarship. Scholarship eligibility extends to anyone attending a public high school (including charter schools) within the following counties: Anderson, Angelina, Camp, Northern Cherokee, Gregg, Harrison, Henderson, Marion, Nacogdoches, Panola, Rusk, Smith, Upshur. Also included are public high schools in Daingerfield in Morris County; Hughes Springs and Avinger in Cass County.

DEADLINE: THURSDAY, MARCH 1, 2019

Since 1953

East Texas Professional

A COMMUNITY CREDIT UNION

Carthage ★ Gilmer ★ Hallsville ★ Henderson ★ Kilgore
Longview ★ Lufkin ★ Marshall ★ Nacogdoches
Pine Tree ★ Spring Hill ★ Tyler

Federally insured by NCUA 

Applications may be picked up at the counselor's office at any public high school (including charter schools) within our field of membership, at any Credit Union office location or at www.etpcu.org. For more information, call 903.323.0230 or 800.256.5009.

Sylvia Bingham Named East Texas Professional Credit Union Employee of the Year

Sylvia Bingham has been recognized by East Texas Professional Credit Union as Employee of the Year for 2018. Sylvia has served East Texas Professional Credit Union as a Loan Processor for ten years. Although her position is classified as a Loan Processor, she assists as a Financial Services Representative. Sylvia is responsible for all electronic loan applications received via the ETPCU website and mobile applications. Sylvia is a big help to all FSRs throughout the Credit Union by answering questions and resolving issues on a daily basis. She was nominated and selected by fellow employees for her exemplary work ethic and for eagerly accepting additional duties and responsibilities. Sylvia is willing to go above and beyond the ordinary expectations and she exemplifies what an Employee of the Year should be. Congratulations, Sylvia!



Sylvia Bingham
Employee of the Year



Get A Free Insurance Quote

Are you paying too much money for your insurance? Find out today with a FREE insurance quote. Neighborhood Financial Services is an independent insurance agency that offers a broad selection of insurance products including auto, home, and health insurance at competitive rates. If you would like more information about Neighborhood Financial Services or a no cost, no obligation insurance price quote, please call 903.323.1294 or 800.256.5009.

Neighborhood Financial Services is a Credit Union Service Organization owned by East Texas Professional Credit Union and licensed through the CU Financial Group.

Holiday Hours

East Texas Professional Credit Union will observe the following upcoming holidays:

Martin Luther King, Jr. Day
Monday, January 21, 2019

Lobby & Drive Thru Open
409 E. Loop 281; Longview
Lobby Hours: 9 a.m. to 5 p.m.
Drive Thru Hours: 8 a.m. to 5 p.m.
All Other Offices Closed

Presidents' Day
Monday, February 18, 2019

Lobby & Drive Thru Open
409 E. Loop 281; Longview
Lobby Hours: 9 a.m. to 5 p.m.
Drive Thru Hours: 8 a.m. to 5 p.m.
All Other Offices Closed

Access to your account is always available with internet banking, mobile banking, ATMs and the automated teller system.

Update Contact Information

With the beginning of the new year, we ask that you check your accounts for current information. Please make sure that your address, email address, phone numbers, joint owner and beneficiary information is updated with correct data.

Notice to Members

Pursuant to Texas Credit Union Department Rule 91.315, documents relating to East Texas Professional Credit Union's finances and management are available at www.etpcu.org or by contacting East Texas Professional Credit Union Senior Management at 903.323.0230.

Daylight Saving Time

Daylight Saving Time begins Sunday, March 10 at 2 a.m. Don't forget to set your clocks!

Privacy Notice

East Texas Professional Credit Union's Privacy Notice is available for review at <https://www.etpcu.org/privacy.htm>. The notice was last revised June 2012. To request a printed copy via mail, please call 903.323.0230 or 800.256.5009.

Project F.I.T. Class Schedule

January 31, 2019

February 28, 2019

March 28, 2019

April 25, 2019

May 30, 2019

June 27, 2019

July 25, 2019

August 29, 2019

September 26, 2019

October 24, 2019

November 21, 2019

December 19, 2019

Financial Independence Training
For Members Age 12-22

Call to reserve space
for an upcoming course

903.323.0230 ★ 800.256.5009

Annual Membership Meeting Scheduled For April 27, 2019

East Texas Professional Credit Union's annual membership meeting will be held at the 409 E. Loop 281 office in Longview on Saturday, April 27, 2019 beginning at 2 p.m. Please join us to learn about your Credit Union's growth, success and plans for the future. Refreshments will be served and a drawing for cash prizes will be held following the business portion of the meeting. We look forward to seeing you at this important event.

Free Shred Day Scheduled In Longview

ETPCU will host a free shred day for members on Friday, April 26 from 9 a.m. to 5 p.m. at our Longview office located at 409 E. Loop 281. ETPCU employees will shred up to 10 pounds of personal or business documents per member. The free shredding event is designed to foster identity theft prevention by securely destroying paper documents such as checks, tax information and ATM receipts that contain personal information.

Home Loans BUILT FOR TEXANS



Whether you are planning on building your dream home or remodeling a home to make it yours, we can help make it possible. Our loans feature low rates, low closing costs and no PMI on any in-house loans less than 90% LTV.

INTERIM CONSTRUCTION* HOME EQUITY*

Featuring one time closing with substantial savings in closing costs.

*Restrictions apply. Visit ETPCU for details.

Seven ETPCU Employees Promoted



Sylvia Bingham



Natalie Bunger



Kregg Hall



Toby Nelms



Chelsie Smith



Scott Tillman



Tiffany Wilkinson

The Board of Directors and management staff of East Texas Professional Credit Union have announced the promotion of seven employees.

Sylvia Bingham has been appointed to the position of **Assistant Vice-President/Loan Processor II**. Her career with ETPCU began in February, 2008. Sylvia is responsible for all e-Loan applications through the ETPCU website and mobile applications and also assists as a Financial Services Representative.

Natalie Bunger has been named **Branch Manager-Marshall**. Natalie has been an employee of ETPCU since July, 2018 when she was hired as an Operations Management Trainee. She came to the Credit Union with a banking background, but has quickly adapted to the Credit Union world, has excelled with her Branch Manager training and takes it upon herself to learn new skills daily.

Kregg Hall is serving as **Assistant Vice-President/ATM Technician**. Kregg has been with East Texas Professional Credit Union since August, 2008 as the ATM Technician.

Toby Nelms has been appointed to the position of **Assistant Vice-President/Real Estate Servicing Manager**. Toby began his career with ETPCU in 2007 as a Mortgage

Loan Originator and Processor. After departing in 2013 for a short time, Toby returned to ETPCU in 2014 and has most recently served as the Mortgage Loan Servicing Manager.

Chelsie Smith has been named **Credit Buyer**. Chelsie has been with ETPCU since September, 2009 and most currently served in the position of Loan Processor II.

Scott Tillman is serving as **Assistant Vice-President/Consumer Loan Officer II**. Scott was hired in February, 2003 where he began his career in the phone loan department. He has served as a Call Center Representative/Loan Officer and his most current position was Consumer Loan Officer.

Tiffany Wilkinson has been appointed to the position of **Teller Supervisor**. Her career with ETPCU began in 2014 and she has worked as the Head Teller at the Gilmer and Kilgore branches. She returned to the Longview Office in 2017 as the Head Teller where she has managed a staff of 15 employees. She is very organized and maintains a strong focus on service quality.

Congratulations to each of these outstanding employees, and thank you for your hard work and commitment to serving the members of East Texas Professional Credit Union.

