

# The Professional Touch

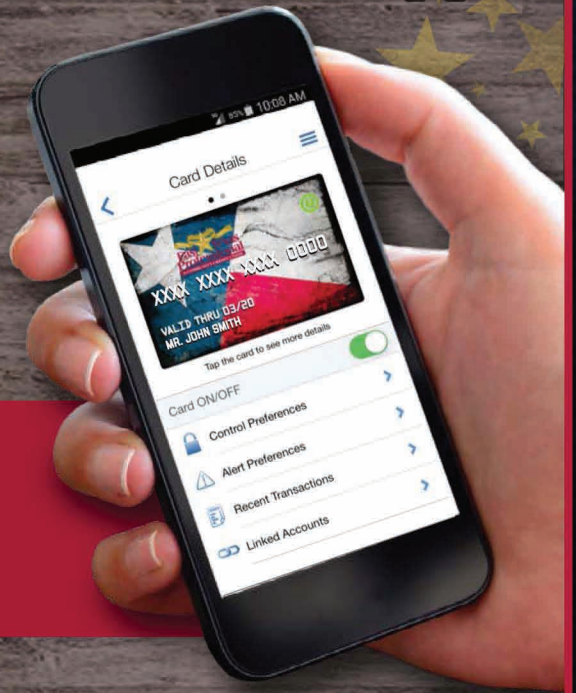
Third Quarter 2018

Introducing

# MobiMoney™

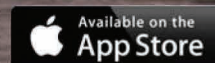
The Perfect Sidekick  
To The *Ultimate*  
Mobile App

Put your card and your phone together, and you have MobiMoney™, the app to monitor and manage your ETPCU Debit card anywhere, anytime and in a way you have never before seen. Set up real time alerts for when and where your card is used, block card usage from certain merchants or purchase channels, and so much more! From spending limits to transaction alerts and receipt organization, MobiMoney™ is equipped to help keep your money safe.



## Consistent Control. Constantly Secure.

Real Time Transaction Alerts ★ Card On/Off  
Location Controls ★ Receipt Organization  
Spending Limits ★ And More





## Holiday Hours

East Texas Professional Credit Union will observe the following upcoming holidays:

**Independence Day**  
**Wednesday, July 4, 2018**

**All Offices Closed**

**Labor Day**  
**Monday, September 3, 2018**

**Drive Thru Hours:** 8 a.m. to 5 p.m.  
409 E. Loop 281, Longview ONLY  
**All Other Offices Closed**

**Columbus Day**  
**Monday, October 8, 2018**

**Lobby Hours:** 9 a.m. to 5 p.m.  
**Drive Thru Hours:** 8 a.m. to 5 p.m.  
409 E. Loop 281, Longview ONLY  
**All Other Offices Closed**

Access to your account is always available with internet banking, mobile banking and the automated teller system.

## Project F.I.T.

Financial Independence  
Training For Members  
Age 12-22

### Upcoming Course Schedule

July 26  
August 30  
September 27  
October 25

All classes are held at the  
Longview Office at 409 E. Loop 281  
Call to make a reservation

**903.323.0230 ★ 800.256.5009**

# Discount 2018 THEME PARK TICKETS

East Texas Professional Credit Union offers discount tickets to members for several Texas theme parks and waterparks. Discount ticket pricing for the 2018 Season\* is detailed below:

### Six Flags Over Texas

One Day Ticket \$54 (age 3 and up)

*Available at all office locations.*



### Six Flags Hurricane Harbor

One Day Ticket \$34 (age 3 and up)

*Available at all office locations, with the exception of our Lufkin office.*

### Six Flags/Hurricane Harbor Combo Season Pass

One Season Pass \$86 (age 3 and up)

*Valid at Six Flags Over Texas and/or Hurricane Harbor. Available at all offices, with the exception of our Lufkin office.*

### Schlitterbahn - Galveston

One Day Adult Ticket \$50 (age 12 and up)

One Day Child Ticket \$39 (age 3 to 11)

*Available at all office locations.*

### Schlitterbahn - New Braunfels

One Day Adult Ticket \$52 (age 12 and up)

One Day Child Ticket \$42 (age 3 to 11)

*Available at all office locations.*

### Splash Kingdom Waterparks

One Day Ticket \$19 (age 3 and up)

*Available at all office locations, with the exception of our Lufkin and Nacogdoches offices. Valid at Canton, Greenville, Shreveport, Hudson Oaks and Amarillo parks only.*

### Splash Kingdom - Nacogdoches

One Day Ticket \$18 (age 3 and up)

*Available at our Lufkin and Nacogdoches offices. Valid at Nacogdoches park only.*

### SeaWorld & Aquatica - San Antonio

*Available online only. Visit [www.etpcu.org](http://www.etpcu.org) for a link to purchase tickets online or visit [www.SeaWorldParks.com/CreditUnion](http://www.SeaWorldParks.com/CreditUnion).*



\*Prices valid for 2018 season. Prices subject to change without notice.  
Contact ETPCU at 903.323.0230 or visit [www.etpcu.org](http://www.etpcu.org) for details.



Kickstart Your Outdoor

# Adventure

There has never been a better time to finance a new or used ATV, Motorcycle, Tractor, Boat or Travel Trailer and explore the rugged terrain of Texas!

**RATES AS LOW AS\***

**3.99%**  
APR

Up to 24 months

**4.49%**  
APR

Up to 36 months

**4.99%**  
APR

Up to 48 months

**5.49%**  
APR

Up to 60 months

\*ETPCU membership required. Offer subject to change without notice. Credit score must be 700 or above. Loans subject to normal ETPCU guidelines. Loan amount not to exceed 115% of NADA values. Offer valid for any year model. Rate subject to change without notice. Not applicable on existing ETPCU loans. No other discounts apply.

Payment estimates:

24 monthly payments of approximately \$43.42 per \$1,000 borrowed

36 monthly payments of approximately \$29.74 per \$1,000 borrowed

48 monthly payments of approximately \$23.03 per \$1,000 borrowed

60 monthly payments of approximately \$19.10 per \$1,000 borrowed

## Complaint Notice

If you have a problem with the services provided by this credit union, please contact us at:

East Texas Professional Credit Union  
P.O. Box 6750  
Longview, TX 75608  
comments@etpcu.org

The Credit Union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the Credit Union by contacting the Texas Credit Union Department at:

914 East Anderson Lane  
Austin, Texas 78752-1699  
Phone: 512.837.9236  
Web site: [www.cud.texas.gov](http://www.cud.texas.gov)

## Notice to Members

Pursuant to Texas Credit Union Department Rule 91.315, documents relating to East Texas Professional Credit Union's finances and management are available at [www.etpcu.org](http://www.etpcu.org) or by contacting East Texas Professional Credit Union Senior Management at 903.323.0230.

**Like. Follow.**

**Tweet. Share.**

For news and upcoming events, find ETPCU on Facebook, Instagram, Twitter and YouTube.



#ETPCU65YEARSSTRONG  
#ETPCUTEXASLEGACY



East Texas Professional Credit Union celebrated National Credit Union Youth Week in April. Credit Union members ages 17 and under were given the opportunity to register at one of our 12 locations for a chance to win \$100. Juliette Lopez of Tyler was the lucky winner!



# Important Precautions to Help Reduce Your Risk of Fraud and Identity Theft

As use of credit cards, debit cards and ATM cards continues to increase, it is important to take precautions to reduce your risk of fraud and identity theft. Keep these useful tips in mind to reduce your risk of unwanted account activity:

**Regularly review account statements:** Frequent review of accounts online helps to quickly recognize unauthorized activity. Verify transactions by matching purchases to your account statements.

**Keep personal information up to date:** It is important that your Credit Union has your current phone numbers in the event that you need to be contacted to verify account transactions. Remember that the Credit Union will never ask you for identifying information such as account numbers, card numbers or your PIN.

**Notify the Credit Union about upcoming travel:** If you are planning to travel outside of the area, notify ETPCU before you leave if you plan on using your debit or credit card. You can do this by phone, in person or via the ETPCU mobile app. It's also a good idea to carry more than one form of payment while traveling.

**Keep your PIN confidential:** No one should know your PIN, including the Credit Union. Your PIN should never be written on or stored with your card, and you should never allow another person to enter your PIN for you. Avoid using personal information such as your birth year or Social Security Number as your PIN.

**Protect your personal belongings:** Lost or stolen luggage, purses or wallets is a leading cause of identity theft. Reduce the number of personal items you carry that contain personal information, and never leave these items unattended in your vehicle.

**Be suspicious of unsolicited offers:** If you receive an unsolicited offer via postal mail, email, social media, phone call, or text message that requires you to provide your PIN, card number or other personal information, do not respond. Instead, contact the business using a different phone number to confirm the legitimacy of the request.

**Protect your computers:** Updated anti-virus software, anti-spyware and firewalls on your computer are a necessity.

Certain phishing and pharming attacks track your internet activity without your knowledge, or contain software that can be harmful to your computer. New attacks are found daily, so using current software can identify and combat such threats.

**Report lost or stolen cards:** If you misplace your card, leave it in a public place, or it is stolen, contact Card Services immediately to report it. You can temporarily disable your ATM or debit card via the Card Controls tab on the ETPCU mobile app.

**Pay with an attendant for gas transactions:** Fraudsters continue to target gas pumps, and since skimmers are no longer located on the outside of the pump, recognizing an affected pump is becoming more difficult. Most information stolen via a gas pump skimmer is used to make ATM withdrawals in a different area than the skimmer. Your risk of information theft from a skimmer can be greatly reduced when you pay an attendant inside rather than paying with your card at the pump.

East Texas Professional Credit Union employs fraud analysts that work hard to monitor and identify fraudulent activity before your accounts are affected. We have established relationships with analysts from other financial institutions as well as local law enforcement officials, and alert each other when unusual activity is discovered. Following the routine above allows you, our members, to assist in protecting your personal information and also limits potential liability for unauthorized transactions. You can contact Card Services 24 hours a day, seven days a week at 903.323.1245 or 800.442.4757.



903.323.0230 ★ 800.256.5009  
etpcu.org ★ Federally insured by NCUA

